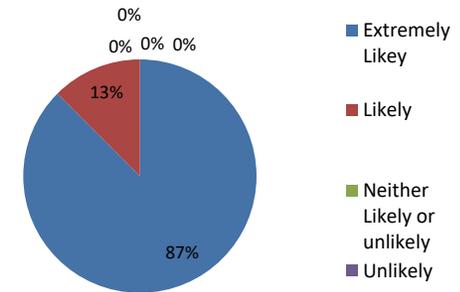


Period: June 2019  
 No. of Surveys: 24

## Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
<b>Total</b>	21	3	0	0	0	0	24
<b>Extremely Likey</b>	21	0	0	0	0	0	
<b>Likely</b>	0	3	0	0	0	0	
<b>Neither Likely or unlikely</b>	0	0	0	0	0	0	
<b>Unlikely</b>	0	0	0	0	0	0	
<b>Extremely unlikely</b>	0	0	0	0	0	0	
<b>Don't Know</b>	0	0	0	0	0	0	



### Comments, Feedback & Actions:

**\*\*Likely: Very happy with doctors, Nurse and Staff. Very friendly and helpful\*\*Good receptionists and always give appointment here. Happy here.\*\*Very Helpful doctors and reception stfff. They have always dealt with my queries and problems efficiently.\*\*\*\***  
 Extremely Likely: Because we are very happy, been here for a long time. Staff members are very good they talk very sweet, Doctors and Manager and Nurse Everyone are Excellant. I always tell others about my Surgery How good is this Surgery.\*\*Very pleasant staff and the doctors are very professional.\*\* Always on the end of the phone. Always there when I need them. They listen and vont judge.\*\*Because Dr Shee is Brilliant doctor and Reception Staff is very helpful and patience. \*\* Very very professional and great Surgery. I never had no complaint. Easy to get an appointment and very helpful Reception staff.\*\*The doctors are very good and helpful and very friendly. I would recommend my family and friends to come to this GP Practice.\*\*I never had any delay in accessing an appointment for care. Doctors are very solicitous and prompt to refer on if it is required. I have been looked after so well for the 30 years I have been a patient.\*\*Foe helping us and treating us.\*\*My surgery is best Give very good and friendly Service. Staff is excellent Doctors are very Professional never rush, always willing to listen. Very happy here.\*\*Because surgery is good. Doctors are very good always listen.\*\*Reception staff is helpful. Dr s Give good treatment.\*\*Dr Gives good treatment.\*\*Giving good treatment.\*\*Happy with Treatment.\*\*Because I get an appointment and listen to patients and doctors are very good.\*\* Good service, Reception staff good and Drs are good as well.\*\* They always try their best to see you even if it is fully booked, and are always helpful when you see them.\*\* Because very good doctors and we dont have to wait that much to see and she listen what we have to say.\*\* Because doctors are very professional and staff very. Very happy with the service.\*\*Friendly staff, very good service.\*\* Treated well with staff and comfortable with the surroundings of the centre.

Actions: Keep on serving patient much better and keep on doing thoings much better to keep patients healthy and satisfied. Thank you.